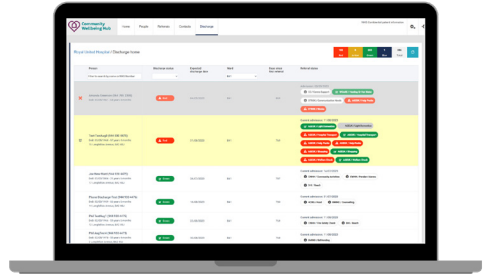


HOSPITAL TO HOME

RIVIAM's Hospital to Home service improves patient flow - referrals are made from **one checklist to multiple** commissioned health, social care and VCSE **services**.



Via a Care Control Dashboard, ward staff can see whether services are delivered for a person and make informed decisions about a patient's discharge.

Key benefits:

- Speed up discharge times
- Linking NHS, social care and VCSE
- Directly integrates with EPRs



SOLVING THE PROBLEM OF DELAYED HOSPITAL DISCHARGE

In June 2025, **over 1 in 3 long-stay delays** were due to co-ordination issues, a major cause of medically fit patients staying in hospital longer than needed.*

That equates to:

- Thousands of patients waiting
- Beds blocked and A&E queues growing
- Costly extra days for the NHS

Benefits of RIVIAM's solution:

- One dashboard that connects everyone involved
- Real-time integration with clinical systems and EPRs
- Digital form to make multiple referrals in one step

The result: faster discharges, freed-up hospital capacity and improved patient flow.

FULLY INTEGRATED WITH CLINICAL SYSTEMS

Unlike standalone portals, RIVIAM's services are built to work directly with your existing clinical systems, reducing administrative burden and duplicated data entry.

RIVIAM provides direct integration with clinical systems that use the **Admission, Discharge, Transfer** (ADT) interface, including **TPP SystemOne™** and **Electronic Patient Records** (EPRs). We also connect via the **NHS IM1 - Interface Mechanism**.

This enables clinical and administrative teams to have a single, accurate, **real-time view** of patient activity across services.

With the Hospital to Home service, ward teams can use a **Care Control Dashboard** linked to hospital electronic patient records (EPRs) to view a patient's discharge status and make timely referrals for community and VCSE support.

LINKING NHS, SOCIAL CARE AND VCSE

RIVIAM's Hospital to Home service is designed to bridge the often disjointed hand-off between the NHS, adult social care and VCSE organisations, creating a unified discharge ecosystem.

RIVIAM allows a patient's discharge to be managed across multiple organisations. A simple discharge assessment creates referrals and co-ordinates services to be ready for a patient's return home.

Notifications and task-tracking tools reduce delays caused by waiting for assessments, services or transport, while real-time visibility means health and social care providers can align their support with clinical discharge.

The result is faster, safer transitions home, reduced hospital bed occupancy, reduction in future admissions and a more co-ordinated use of care resources across all sectors.

SCAN ME



TESTIMONIALS

“The impact of this digital transformation is plain to see. For ward staff, the ability to easily make referrals to multiple organisations at the click of a button is revolutionary. However, the ability for Discharge Co-ordinators to then easily see when support has been put in place gives much more assurance that a person can return home safely. This platform is not just a tool; it’s a conduit for change, enabling us to reach those who need us most, right when they need us.”

Simon Allen
Former CEO, Age UK Bath
and North East Somerset ”

“**Sara Dixon**
Locality Manager - People
and Policy, Bath and North
East Somerset Council

“For the first time, VCSE partners can access a dashboard for patients receiving community services to help them join up and co-ordinate care. The dashboard also provides a live data feed from the hospital sharing information about a patient’s status so that the services can be put in place at the right time. The system is transformational.” ”

“I’m really proud of the work we do in the RUH and the difference we make to patients and their families, it’s amazing to be able to offer them such a wide range of support, to ease their transition from hospital to home”

Eddie Allen
Community Connector, Age UK & Royal United Hospital Bath ”

SCAN ME



Interested in learning more?
Contact us at hello@riviam.com
Or go to www.riviam.com